



Qualitek Europe Quality Policy

- **Our mission is to be a world class supplier of the highest quality soldering materials and provide products and services that exceed customer expectations.**
- **To provide consistent quality products and employ measures to keep non-conforming material and waste to a minimum.**
- **To establish and implement a quality management system that conforms to all requirements of ISO 9001:2015. To monitor and continually improve the quality management system.**
- **To comply with all customer, statutory and regulatory requirements.**
- **To monitor and continually improve customer satisfaction. To expand our customer database through promotion of our high quality products and services.**
- **To provide a good working environment for all employees. To employ a stable, highly trained and motivated workforce that are quality conscious and help maintain organisational knowledge.**
- **To maintain a good working relationship with external providers and all interested parties.**
- **To communicate the importance of the quality management system throughout the organisation.**

Rob Dawson, Paul Chadwick
Effective 4/4/17.